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Customer Upgrade Instruction – Updating the iX Camera App

Dear Customer,

MolecuLight Inc. has recently made improvements to the iX Camera App's wound measurement functionality to improve the detection of wound borders using "Auto Mode". Additionally, users can now manually record wound depth measured according to standard of care.

If you are upgrading your iX Camera App from version 1.5 or earlier, we recommended that you transfer all previously captured images/videos to your computer prior to updating your MolecuLight *i:X*[™] Imaging Device.

Any images captured with version 1.5 or earlier of the iX Camera App can no longer be viewed on the MolecuLight *i:X*[™] Imaging Device due to compatibility issues with the new software (the current version of your iX Camera App can be found under Settings > iX Camera).

Although you will not be able to view these images on the MolecuLight *i:XTM* Imaging Device after the software update, the images remain on the device and will NOT be deleted, and can always be viewed on a computer. See Section 9.9 of the MolecuLight *i:XTM* User Manual for detailed instructions on how to transfer images/videos to your computer.

If you have any questions or require additional help, contact <u>support@moleculight.com</u> or call 647-362-4684 or 1-877-818-4360 (North America toll free).

There are four steps to update the iX Camera App to version 2.0:

- 1. Setting up Wi-Fi
- 2. Logging into your Apple ID (including instructions to create an Apple ID)
- 3. Updating the iOS (if applicable)
- 4. Updating the iX Camera App

The iX Camera App update should take approximately 15 minutes.

Thank you in advance for taking the time to update your iX Camera App.

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1. SETTING UP WI-FI

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To update the iX Camera App through Apple[™] "iTunes & App Store", a Wi-Fi connection is required. Connect to an available Wi-Fi network by following the instructions provided in the following **Figure 1**.

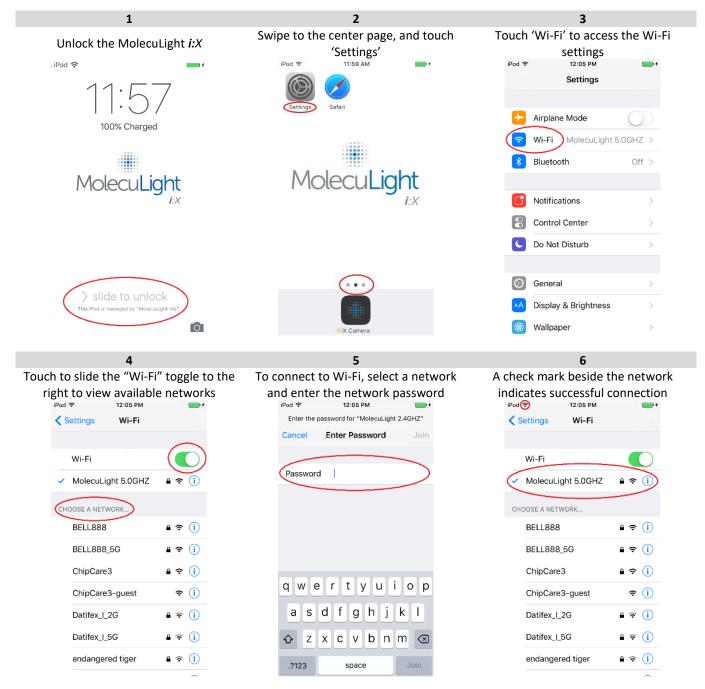


Figure 1: Setting up Wi-Fi



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2. LOGIN INTO YOUR APPLE ID

To update the iX Camera App through Apple[™] "iTunes & App Store", an Apple ID is required. You will need to create your own new Apple ID or enter an existing Apple ID by following the instructions provided in the following **Figure 2**.

1	2	3
turn to 'Settings', scroll down, and	To 'Sign In' use an existing Apple ID or	To 'Create New Apple ID' simply fo
touch 'iTunes & App Store'	'Create New Apple ID'	the instructions as prompted
iPod 🗢 12:21 PM 📥 +	iPad 🗢 12:35 PM 🛁 🔸	iPod 🗢 2:05 PM 📥 🔸
	Settings iTunes & App Stores	Cancel New Account
	(Sign In)	COUNTRY OR REGION Choose a country or region for the Store
General >	Forgot Apple ID or Password?	that will match the billing address for your payment method, then tap Next.
AA Display & Brightness >		Canada
	Create New Apple ID	Callada
Wallpaper >	An Apple ID is the login you use for just about	United States
Sounds	everything you do with Apple.	Albania
Passcode	AUTOMATIC DOWNLOADS	Algeria
Battery >	Opdates	Angolo
		Angola
Privacy >	SUGGESTED APPS	Anguilla
	Installed Apps	Antigua and Barbuda
iCloud >	App suggestions appear on the lock screen and in the app switcher. Suggestions are based on your location and app usage.	Argentina
(iTunes & App Store)		Next

To 'Sign In', use an existing Apple ID or a newly created Apple ID Fod © 12:35 PM Settings iTunes & App Stores S Apple ID Sign In Requested Password Cancel Sign In Alt Apple use with Apple. AUTOMATIC DOWNLOADS Q W e r t y u i o p a s d f g h j k l 2 x c v b n m <

@

return

space

123 😅

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Figure 2: Logging into Your Apple ID

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3. UPDATING THE iOS

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To update the iX Camera App through Apple[™] "iTunes & App Store", the iOS operating system may require an update. If applicable, update the iOS operating system by following the instructions provided in the following **Figure 3**. Updating the iOS operating system may take several minutes.

1	2	3
Swipe to the center page, and touch	Touch 'General' to access general	Touch 'Software Update'
'Settings'	Settings iPod 〒 9:12 AM ■+	iPod ♀ 9:13 AM ► *
Saferi	Settings	Settings General
	> Airplane Mode	About >
	🛜 Wi-Fi MolecuLight 5.0GHZ >	Software Update
	Bluetooth Off >	
MolecuLight		Siri >
J _{i:X}	Notifications	Spotlight Search >
	Control Center >	Handoff & Suggested Apps
	C Do Not Disturb	
		Accessibility >
	General (1)	
	A Display & Brightness	Storage & iCloud Usage
• IX Camera	🛞 Wallpaper >	Background App Refresh >
4	5	6
If available, touch 'Download and Install'	Touch 'Agree' to the 'Terms and Conditions'	After downloading the update touch 'Install Now' to install. Installation may take several minutes.
iPod 🗢 9:13 AM 💽 🖅	iPod 🗢 👋 9:22 AM 🕞 +	iPod 🗢 🍀 9:28 AM 💽 +
Ceneral Software Update	Terms and Conditions	General Software Update
iOS 9.3.5 Apple Inc. 21.6 MB	Send by Email	iOS 9.3.5 Apple Inc. Downloaded
IOS 9.3.5 provides an important security update for your iPhone or iPad and is recommended for all	IMPORTANT	IOS 9.3.5 provides an important security update for your iPhone or iPad and is recommended for all
users.	Yr Terms and Conditions	users.
For information on the security content of Apple software updates, please visit this website: https://support.apple.com/kb/HT201222	C l agree to the iOS and Game Center yt Terms and Conditions and the Apple C Privacy Policy 2	For information on the security content of Apple software updates, please visit this website: https://support.apple.com//kb/HT201222
	A Cancel (Agree)	
Download and Install	B. Game Center Terms and Conditions	Install Now
	C. Privacy Policy	
	PLEASE READ THIS SOFTWARE LICENSE AGREEMENT ("LICENSE") CAREFULLY BEFORE USING YOUR IOS DEVICE OR DOWNLOADING THE SOFTWARE UPDATE 1	
	Disagree Agree	
	Figure 3: Updating the iOS	
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4. UPDATING THE IX CAMERA APP BY REINSTALLATION

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To update the iX Camera App through Apple[™] "iTunes & App Store", the iX Camera App currently on your MolecuLight *i:X* must be deleted. Delete, then reinstall the iX Camera App through Apple[™] "iTunes & App Store" by following the instructions provided in the following **Figure 4**. **NOTE**: If you have previously upgraded the iX Camera App with your own Apple ID, skip to step **3**. Touch "Update" instead of "Get" in step **5** to update to the latest version of the iX Camera App.

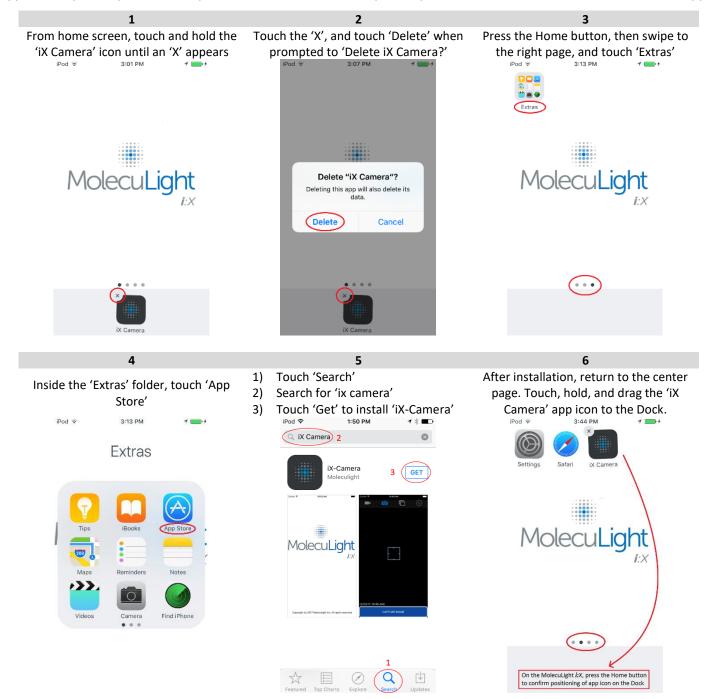


Figure 4: Updating the iX Camera App

Congratulations your MolecuLight *i:X* Camera App is now updated.